

# Vatica helps improve clinical performance

Some providers perceive risk adjustment as a benefit only for health plans. Richard Charles, MD, disagrees with that perspective.

GPPC has been using Vatica since 2017, with nearly 100 primary care providers.



**“Vatica has helped immensely with our quality program and identifying gaps in care,” he notes. “We’ve seen an improvement in risk accuracy of about 10% per patient and are grateful to have this tool for our large network to use.”**

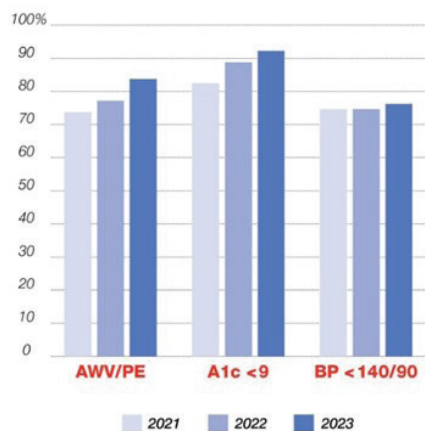
“We are now using Vatica outside of the Annual Wellness Visit,” Dr. Charles added. “This was rolled out rapidly, and the physicians picked it up quickly. They’ve found these additional opportunities for coding and documentation to be valuable.

“There’s high value for any size practice to use Vatica,” Dr. Charles concludes. “We’ve made improvements to key KPIs such as A1c level and blood pressure, which we attribute in part to Vatica’s process.”



**Richard Charles, MD**  
Chief medical officer

Year-Over-Year Performance



## Quick facts

Serves western New York and northern Pennsylvania

- **274** providers
- **20** specialties
- **73** practices
- **45** locations

## Use health plan program revenue to **hire needed resources**

Thanks to the health plan program revenue\* per completed visit and improvement in Risk Adjustment Factor accuracy, GPPC was able to hire:

- **Two nurses** to assist patients with transitions of care
- **Five additional nurses** to help patients with chronic conditions
- **Two pharmacists**

\*Due to more accurate and complete coding and documentation, as well as additional program revenue.